DEAR COMMODORE OWNER

From time to time Commodore undertake research programs into its products. Should you wish to participate in our marketing, sales and service research programs, you may please fill out the details below and on the reverse of this card, detach and send to:

The Marketing Department
Commodore Business Machines Pty Ltd
67 Mars Road,
Lane Cove, N.S.W. 2066

OWNER DETAILS

Name
Address
Suburb
Postcode
State
Telephone

DEALER DETAILS

Name
Address

Date
Product Purchased

PLEASE ALSO COMPLETE DETAILS ON REVERSE

3138 105 24751
CONDITIONS (Continued)
Any parts or labour supplied under the Commodore warranty are warranted against defects in components and/or workmanship for a period of ninety (90) days from the date of servicing. The cost of freight incurred by the Dealers and/or C.B.M. in repairing Commodore products under the Commodore warranty shall be accepted by C.B.M. The customer is responsible for the cost of transporting the Commodore product to and from the Dealer or service centre or C.B.M. The customer is responsible for payment of all freight charges if the repairs to the Commodore product are outside the Commodore warranty.

EXCEPTIONS
The Commodore warranty does not extend to damage and/or defects in Commodore products resulting from the following: Failure to follow recommended operating procedures as given in the Commodore product's operating manual or as advised by Commodore. Repairs or attempted repairs made by entities other than C.B.M. or Authorised Commodore Service Centres. Abuse, accident, natural disaster or other damage not attributable to defects in components or workmanship. The Commodore warranty does not extend to Commodore Products with altered, defaced or missing serial numbers. The Commodore warranty does not extend to consumable items that include but are not limited to print heads, printer ribbons, interconnection cables, magnetic storage media (cassettes or floppy diskettes) after seven (7) days from date of purchase from an Authorised Commodore Dealer.

WARRANTY SERVICE
Should your Commodore Product require servicing please do the following (A) Return your Commodore Product (with packaging if possible) and purchase receipt to your Authorised Commodore dealer or (B) Return your Commodore Product (with packaging if possible) and purchase receipt to your Authorised Commodore Service Centre (service centre) or (C) Contact C.B.M. for your nearest service centre. You may then deliver your Commodore Product together with your purchase receipt direct to that service centre.

PROCEDURE
Claims under the Commodore warranty may be made by returning the Commodore Product together with your purchase receipt to the dealer from whom the Commodore Product was purchased. The dealer may elect to: Repair the product if authorised to do so by Commodore or refer the repair to a service centre in the event of repairs not being able to be carried out at the dealership or send the product to a service centre on behalf of the owner or replace the product under the terms and conditions of trade with Commodore or return the product to C.B.M. for repair or replacement. Such option shall be at the discretion of Commodore. C.B.M. shall have the right to sub-contract repairs to third parties. Repairs effected under the conditions of the Commodore warranty shall give right of ownership to the Customer for all parts used to effect repair to Commodore Product and all parts removed shall become the property of C.B.M. C.B.M. shall have the right to use re-manufactured and/or re-furbished parts to effect repairs to Commodore Product. (continued over leaf).
## SYSTEM DETAILS

**THE PRODUCT I PURCHASED IS:-**

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<td>[ ] AMIGA PERIPHERAL</td>
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**I BECAME AWARE OF THE COMMODORE PRODUCT BY WAY OF:-**

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<tr>
<td>15</td>
<td>[ ] ANOTHER COMMODORE OWNER</td>
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<td>16</td>
<td>[ ] RADIO ADVERTISEMENT</td>
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<td>[ ] TELEVISION ADVERTISEMENT</td>
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<td>[ ] DEALER ADVERTISEMENT</td>
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**I WILL BE USING THE PRODUCT FOR:**

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<td>[ ] GAMES</td>
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## PROCEDURE (continued)

Such parts will carry the full new part warranty. If repairs fall outside the Commodore Warranty the cost of repairs including parts, labour and freight shall be paid by the customer.

**REPAIRS OUTSIDE WARRANTY**

Contact C.B.M. for the location of your nearest service centre which are located in all States of Australia. You will be responsible for all costs of repairs outside the Commodore warranty. Thank You.

**COMMODORE BUSINESS MACHINES PTY LTD**

(Inc. in N.S.W.)

### DEALER DETAILS

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<thead>
<tr>
<th>Name</th>
<th>Products Purchased</th>
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**PLEASE NOTE**

Please attach your proof of purchase to this warranty. Keep this warranty card and your proof of purchase in a safe place for your reference.

**COMMODORE BUSINESS MACHINES PTY LTD STATE OFFICES**

### VICTORIA

UNIT 13/11
663 Victoria St.
ABRITSFORD, VIC. 3067
TEL: (03) 429 9855

### SOUTH AUSTRALIA

26-32 TORRENS STREET,
HAPPY VALLEY, S.A. 5159
TEL: (08) 381 7616

### QUEENSLAND

SUITE 34.433 LOGAN RD.
STONES CORNER BRISBANE,
QUEENSLAND 4120
TEL: (07) 394 8305

### NEW SOUTH WALES

HEAD OFFICE
67 MARS ROAD,
LANE COVE 2066
TEL: (02) 428 7777

P.T.O.
Dear Commodore Owner,

Thank you for your valued purchase. We feel sure that you will enjoy this unit for many years to come. This card is your record of purchase.

PLEASE PUT OUT IMMEDIATELY AND STORE IN A SAFE PLACE WITH YOUR RECEIPT.

DO NOT RETURN IT TO COMMODORE.

Should your unit require servicing please do the following:

UNDER WARRANTY

Either

A) Return the unit (with packaging if possible) together with this completed card to your place of purchase.

OR

B) Contact Commodore for your nearest Commodore service centre. You may then deliver the unit together with this completed card, direct to that service centre.

NON-WARRANTY

Contact Commodore for the location of your nearest Authorised Commodore Service centre. Please note: Commodore Service centres are located in all states of Australia.

Thank you

Commodore Business Machines Pty. Ltd.

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FORCE MAJEURE

We have no control over the activities of those who may be responsible for delivering our goods and services to you. We do not accept liability for delays or other breaches of contract which are caused by circumstances beyond our control, including, but not limited to, war, acts of God, strike, lock-out, civil commotion, riot, natural disaster, fire and governmental action.

PRODUCT WARRANTY

Commodore Business Machines Pty. Ltd. (CBM) is proud to offer its customers the following warranty which covers the entire Commodore product line of Home, Personal and Business Computers and Accessories. The benefits conferred by this warranty are in addition to all other rights and remedies covering the product line under the Trade Practices Act 1974 (Cth.) and similar State and Territory laws and do not purport to limit or exclude the rights and remedies.

CONDITIONS

This warranty is available to original purchasers. This warranty applies to the 90 day period from the date of purchase of our product from an Authorised Commodore Dealer in Australia (the Dealer) against all defects in material and workmanship.

Should the product require servicing during this period, all labour and parts used to effect repairs will be warranted for an additional 90 days from the date of servicing. During the currency of this warranty all freight charges incurred for transportation by the Dealer and CBM (not the Customer), will be accepted by CBM on valid warranty forms. Any additional freight charges which are not caused by the acts of the Dealer or by CBM are not the result of defects in the product line and are the purchaser's responsibility.

EXCEPTIONS

The following damages and defects are excluded from this warranty to the extent that they are the result of acts of the Customer or for which the Customer is responsible:

- Repairs attempted by unauthorised personnel.
- Abuse, accident, acts of God or any other damage not resulting from defects in material or workmanship or beyond the control of CBM.
- Altered or defaced serial number.
- In the above cases the unit will be repaired and returned with all charges payable by the purchaser. If repair cost is excessive a quotation will be submitted.

PROCEDURE

In the event of a failure occurring during the 90 day warranty period, the original purchaser may return the defective unit along with suitable proof of purchase, to the Dealer from whom the unit was purchased. The Dealer may then elect to repair or return the part or the whole unit to CBM. Should it be necessary for the unit or defective subassembly to be returned to CBM, a turn-around time not less than two weeks should be allowed.